

Ernie Beffel

From: Wiley, David [David.Wiley@USPTO.GOV]
Sent: Friday, April 30, 2010 5:31 AM
To: Ernie Beffel
Cc: Kramer, James; Nicole A. Pannoni; Coggins, Wynn; Schmidt, Frederick; Stoll, Robert; Focarino, Margaret (Peggy); Hirshfeld, Andrew; Sigda, Michael
Subject: RE: SPE happy to help with enhanced examiner interview best practices

Hello Ernie,

Glad to hear you are getting good results with using Adobe Connect with your interviews. We are not in any position right now to be implementing corps wide surveys. The office is currently in the process of looking at updating our collaboration tools and all the features you have asked for and used in the past will be part of the requirements for the new system. I ask for your patience as we go through this process and hope that you continue to use the Adobe Connect software until we acquire our new suite of tools.

As far as allowing other practitioners to use Adobe Connect, to my knowledge we have never discouraged or restricted any others from using the program, if other practitioners and patent examiners want to use the program then they can, we can not force either party to use them, but again they can if they wish.

Thanks
Dave